



# Aaron Kreager

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## OPERATIONS MANAGER

Versatile, innovative professional with 30+ years of experience and demonstrated ability to effectively contribute to an organization’s objectives, identify deficiencies and opportunities and develop solutions to enhance operational support. Knowledge and ability to collaborate across departments and handle shifting priorities and timelines. Enthusiastic professional who is extremely adept at organizing information, maintaining schedules, streamlining communications, and keeping things running smoothly. Provides insights to navigate complex situations, mitigate risk, and create fiscally beneficial solutions. Honorably discharged and decorated United States Air Force Veteran with an active clearance.

### LEADERSHIP IMPACT

- **Trusted operations partner who consistently delivers quantifiable value** by leveraging emerging technology and business insights to optimize value.
- **Operations strategist with an entrepreneurial mindset** and a contemporary approach to solving diverse business problems through technology innovation, working with company executives, scalability, and reliability.
- **A results-driven, decisive leader** who is highly skilled at building stakeholder relationships, managing change, developing measurable procedures, and counseling/developing individuals and teams.
- **In-depth expertise in operational management techniques and methodologies**, business continuity, and leading projects through the complexities of change orders, varying priorities, and agendas.

### SIGNATURE COMPETENCIES

Operations Management	Supply Chain Management	Team Leadership
Quality Assurance	Customer Service	Expense Control
Personnel Management	Project Management	Communication
Inventory Management	Training & Mentoring	Strategic Planning
Process Improvement	Business Development	Decision Making
Manufacturing	Warehouse	Factory Work

### PROFESSIONAL EXPERIENCE

*Quanex, Chehalis, WA* **Mar 2023 - Present**

#### PRODUCTION SUPERVISOR

- ▶ Oversees production operations and adjusts labor plan accordingly.
- ▶ Guides processes from building to shipping of final product.
- ▶ Ensures all equipment is functioning and meets safety standards.
- ▶ Properly organizes and manages production workers to achieve company production goals.
- ▶ Consistently looks for areas in need of improvement and proposes solutions.
- ▶ Performs hourly quality audits to ensure strict adherence to tolerances.
- ▶ Enforces company and department policies and facilitating improvement.

*Amentum, Joint Base, Andrews, MD* **Feb 2011 – Sep 2022**

#### OPERATIONS MANAGER

- Oversaw operational systems, processes, and infrastructure while looking for opportunities for improvement.
  - ▶ Anticipated and tracked operational and tactical risks and provided strategic solutions.
  - ▶ Played a significant role in long-term planning, project status reporting, and implementing change control processes.
  - ▶ Oversaw and reported weekly, monthly, quarterly, and annual metrics.
  - ▶ Identified trends and assessed opportunities to improve processes and execution.

- ▶ Collaborated with other team members to ensure seamless business execution, reinforced positive morale, and upheld organization values.
- ▶ Supported training programs and reinforced tech and operations infrastructure between departments to ensure consistency and quality standards were met.
- ▶ Worked closely with the management team to ensure all operational, administrative, and compliance functions within the organization followed regulatory-based best practices.
- ▶ Managed personnel, equipment, and Toolroom and maintained over 30K individual tools, 120 specialized tool kits, and 125 pieces of Test Equipment valued at over \$10M.
- ▶ Managed an extensive Hazmat program that included the proper storage and disposal of materials under all local/state/federal guidelines.
- ▶ Handled a fleet of 64 vehicles ranging from SUVs to Aircraft Tow Tractors that had to be ready 24/7.
- ▶ Directed aircraft support equipment for Boeing 757/737 and Gulf Stream G5/550 aircraft valued at over \$35M.
- ▶ Instrumental in managing over 35K items supplied by the government with annual 100% inventory accountability valued at over \$100M.

*United States Air Force, Various Locations*

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**MAINTENANCE SUPERINTENDANT**

- ▶ Hired 32 highly-qualified individuals able to receive a Top Secret /SSBI clearance and managed three unique sections; managed a fleet of 17 aircraft and 75 highly qualified members of the Maintenance Group.
- ▶ Served as a Government Ground Flight Representative; worked with Contractors ensuring their policies and procedures met the contract requirements.
- ▶ Created plans and policies, resources, mission and vision, goals, and expectations for the agency and program. Instrumental in Performance work statement re-write to gain more competition for competing contractors.
- ▶ Managed Contracting Officer Representative office (QA) to oversee a \$788M contract with 2,600 plus Primary Service surveillances annually.
- ▶ Oversaw the management of 27 C-130E aircraft.

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**EDUCATION**

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Associate of Arts Degree, Aircraft Maintenance Technology  
Associate of Arts Degree, Human Resource Management  
DynCorp International Management  
Contracting Officer Representative  
Professional Selling  
DCMA AAM/GGFR  
Performance Work Statement  
Air Force Management and Leadership

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**TECHNICAL PROFICIENCIES**

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Microsoft Office: Word/Excel/PowerPoint/Outlook, Proprietary Company Software