

Shelliene Mann

Centralia, WA 98531

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Currently attending Centralia College to earn my BA in Behavioral Health.

Authorized to work in the US for any employer

Work Experience

Bartender

Junction Bar & Grill - Grand Mound, WA

July 2022 to Present

Serve drinks, cash handling, customer service, pull tabs

Table Games Dealer

Lucky Eagle Casino & Hotel - Rochester, WA

March 2023 to May 2023

Customer service, cash handling, complaint handling, following policies and procedures, entertaining.

Student Assistance Professional

Capital Region ESD 113 - Tumwater, WA

November 2022 to March 2023

Counseling adolescents with substance use disorders. Running groups. Working with probation officers, parents, guardians, school administration to coordinate care.

Table Games Dealer

Nisqually Red Wind Casino - Olympia, WA

December 2020 to April 2021

customer service, game control, cash handling, entertaining, answering questions and concerns

Warehouse Worker

Michaels - Centralia, WA

October 2020 to November 2020

Labeling, stacking, unloading

Table Games Dealer

Lucky Eagle Casino - Rochester, WA

May 2011 to July 2020

Supervision of game dealing. Standing for long periods. Fast response to customer request and needs.

License

Current Class 12 MAST permit

Food Handlers Permit

Weekend daytime bartender

Hannahs Bar & Grill - Olympia, WA
May 2018 to November 2018

Made cocktails and served entire bar alone. Cooked food, pulled pull tabs, general cleanup. Opening shift duties: balancing till, getting kitchen set up for the day, change sign if needed.

Daytime Bartender

Frank's Bar - Winlock, WA
September 2009 to September 2010

Duties:

Pulling and verifying pull tabs. Opening bar for the day. Update inventory. Put inventory away. Cooking on flat top and deep fryer. Cash handling and till balancing. Work with vendors and suppliers. Customer service and custom drink service. Decorating.

Bartender

Doodles Billiards - Hinesville, GA
October 2008 to May 2009

Duties:

Fast paced customer service. Hand crafted alcoholic drinks. Food service and cooking. Bar set up and closing responsibilities. Use of POS system. Cash handling experience

Education

Bachelor's degree in Behavioral Health

Centralia College - Centralia, WA
September 2022 to Present

Associate's degree in Substance Use Disorder program

Centralia College - Centralia, WA
September 2021 to March 2023

High school diploma

Onalaska High School
September 2003 to June 2007

Skills

- Bartending
- POS
- Food Service
- Serving Experience
- Restaurant Experience
- Busser
- Cheerleading
- Cash Handling

- Kitchen Experience
- Microsoft Word
- Food Preparation
- Banquet Experience
- Host/Hostess
- Retail Sales
- Math
- Proofreading
- Catering
- Food Safety
- Event Planning
- Cooking
- Cashiering
- Guest Services
- Addiction Counseling
- Individual / Group Counseling
- Case Management

Certifications and Licenses

Food Handler

Class 12 Mast Permit

February 2020 to February 2025

SUDPT

December 2022 to December 2023

Assessments

Customer focus & orientation — Proficient

January 2022

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Work motivation — Proficient

July 2020

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

Teamwork: Interpersonal skills — Proficient

January 2022

Responding to challenging team situations at work

Full results: [Proficient](#)

Sales skills — Proficient

August 2020

Influencing and negotiating with customers

Full results: [Proficient](#)

Bartending — Proficient

August 2023

Understanding, pouring, and mixing drink orders

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

I have my Current food handlers and Class 12 Mixologist Permit. I was salutatorian of my high school class. I graduated with a 3.98 GPA. I was yearbook editor, FFA president, a cheerleader, and active in sports. I have lots of leadership experience.