KAZIN FEUCHTER

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| Summary | Dependable and detail-oriented professional, with a drive to exceed expectations and provide excellent customer service. Highly organized and self motivated, with excellent communication and interpersonal skills. Dedicated to delivering a positive customer experience through friendly and helpful interactions. |

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| Skills | |  |  | | --- | --- | | * Customer Relationship Management * Friendly Customer Service * Effective Communication * Active Listening | * Time Management * Teamwork * Digital Literacy * Strong Work Ethic | |

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| Experience | **Courtesy Clerk** - SAFEWAY (Chehalis, WA )  February 2021 - Current   * Greeted and thanked customers upon store entry and exit * Assisted customers with bagging groceries, loading them into their vehicles, and providing other services as needed * Kept store front end clean and organized * Trained newly hired clerks * Identified potential shoplifters * Worked collaboratively with team members to complete assigned tasks promptly * Maintained a neat and orderly work area at all times * Reduced customer wait times by utilizing swift bagging techniques * Carried out price checks and answered customer questions * Arranged items on shelves and returned products to correct aisle locations * Established good working relationships with other departments to promote smooth flow of products and services throughout store. * Resolved customer complaints and issues to promote overall satisfaction and improve service. |

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| Education and Training | **High School Diploma**  WF West/Gravity, Chehalis, WA |