KAZIN FEUCHTER

kazinfeuchter@outlook.com  |   (360) 764-0816  |   Onalaska, WA 98570

|  |  |
| --- | --- |
| Summary | Dependable and detail-oriented professional, with a drive to exceed expectations and provide excellent customer service. Highly organized and self motivated, with excellent communication and interpersonal skills. Dedicated to delivering a positive customer experience through friendly and helpful interactions. |

|  |  |  |  |
| --- | --- | --- | --- |
| Skills |

|  |  |
| --- | --- |
| * Customer Relationship Management
* Friendly Customer Service
* Effective Communication
* Active Listening
 | * Time Management
* Teamwork
* Digital Literacy
* Strong Work Ethic
 |

 |

|  |  |
| --- | --- |
| Experience | **Courtesy Clerk** - SAFEWAY (Chehalis, WA ) February 2021 - Current* Greeted and thanked customers upon store entry and exit
* Assisted customers with bagging groceries, loading them into their vehicles, and providing other services as needed
* Kept store front end clean and organized
* Trained newly hired clerks
* Identified potential shoplifters
* Worked collaboratively with team members to complete assigned tasks promptly
* Maintained a neat and orderly work area at all times
* Reduced customer wait times by utilizing swift bagging techniques
* Carried out price checks and answered customer questions
* Arranged items on shelves and returned products to correct aisle locations
* Established good working relationships with other departments to promote smooth flow of products and services throughout store.
* Resolved customer complaints and issues to promote overall satisfaction and improve service.
 |

|  |  |
| --- | --- |
| Education and Training | **High School Diploma** WF West/Gravity, Chehalis, WA  |