

Josh Pierson

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Qualifications and Experience

I worked for Washington State Parks for ten years, beginning as a park aide and working my way up to fully-commissioned Park Ranger 2. I had three years' previous professional grounds/maintenance experience. I have recently chosen to leave the law enforcement field.

The nature of my job-class required me to be proficient in an extremely wide range of skillsets, and afforded me experience encompassing administrative, supervisory, maintenance, and customer service.

I am an adaptable employee with high integrity and work ethic, ready to embrace a new challenge.

Park Ranger 2 – Upper Cowlitz Area/Seaquest State Park	<i>February 2020 – September 2021</i>
Park Ranger 2 – Olympic View Area/Fort Worden State Park	<i>October 2015 – February 2020</i>
Park Ranger 2 – Seaquest State Park	<i>May – October 2015</i>
Park Ranger 1 – Fort Worden State Park	<i>May – December 2014</i>
Park Aide – Lewis and Clark State Park	<i>Seasonally 2011-2013</i>

Customer Service

- Previously responsible for Fort Worden State Park, which averages 1.25 million visitors annually, co-managed with the City of Port Townsend and 15 partner organizations.
- Extensive experience problem-solving when dealing with emerging challenges and people (in positive and negative interactions) and highly-skilled at written/verbal communication and de-escalation.
- Comfortable in high-stress situations—not easily upset or rattled in negative interactions.

Leadership

- Five years' experience supervising up to six direct-report employees at once (plus additional volunteer employees).
- Responsible for recruiting, interviewing, and hiring my seasonal staff—led four-person hiring panel for Seaquest, Lewis and Clark, and Ike Kinswa State Parks, 2021.
- Onboarding of new-hire employees, consistent with agency hiring requirements; timely completion and submission of necessary paperwork and handling of sensitive documents and personal information.
- Set tasks/routines for work crew, delegated through a lead employee; ensured work was completed, followed-up and corrected if it was not.
- Experienced in resolving employee conflict amongst crew members, including personality conflicts, work disputes, morale issues, etc.
- Recruited and supervised monthly campground volunteer hosts at Seaquest State Park, 2020-21.

Maintenance

- General experience:** highly-experienced with mowers, blowers, weed eaters, chainsaws, trail work, cleaning roofs, and prepping/masking/painting. Have used scaffolding and fall-protection gear.
- Electrical:** experienced repairing wall-sockets and GFIs; repairing breaker boxes for utility campsites (110/220v) in both 30- and 50-amp service; installation of basic light fixtures and switches; troubleshooting power losses from simple solutions (tripped breakers) to failed equipment/powerlines.
- Plumbing:** Experience repairing and installing water lines (PVC/PEX) from ¼-inch to 6-inch diameter and repairing hardware (faucets/vacuum breakers); some experience repairing ABS sewer pipe; experienced clearing blockages in sewer lines, utilizing sewer snakes/drain-king balloon fitting in cleanouts.
- Small engine maintenance: disassembled and serviced Stihl equipment.

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- Can safely operate a small/medium-sized tractor and a woodchipper.
- Have built and installed dozens of park signs (metal and/or wooden routed), consistent with the agency's sign manual.
- Some experience with flooring and roofing (three-tab installation).

Administration

- Meticulous attention to detail in finances; responsible for my own purchasing card and processing purchase orders/requests.
- Responsible for janitorial supply inventory and requisition.
- Maintained monthly vehicle and equipment fuel usage and purchasing logs for park motor pool.
- Routine collection and processing of day-use/camping fees, prepared bi-weekly bank deposits, and maintained shower token vending machines.
- Multiple years' experience creating staff work schedules, assuring adequate shift coverage each day of the week.
- Excellent writing/proofing skills and careful report and letter writing; I work within deadlines in a timely fashion.

Law Enforcement

- Seven years' experience as a fully-commissioned armed law enforcement officer.
- Extremely proficient at reacting quickly and efficiently to emergency situations, utilizing available resources to respond, and requesting other help as necessary—I remain cool and collected and focus primarily on safety.
- Highly-skilled at networking with outside agencies (e.g., local police/fire, sheriff's office, WDFW, Washington State Patrol, and Coast Guard).
- Range of incidents responded to includes domestic violence, DUI, drug violations, malicious mischief, assault, vehicle collisions, weapons violations, and burglar alarms/unsecured premises.
- Confident in emergency situations – responded to numerous visitor injuries, missing persons, fire alarms, and visitor deaths.
- Experienced with large public events and crowd control – annual Fourth of July event at Fort Worden drew several thousand, Rhody Run 5k approximately 2,000, "Modest Mouse" rock concert hosted approximately 3,400, and "Thing" festival in August 2019 brought 5,000-7,000 people.

Miscellaneous Skills

Public Speaking

- Comfortable speaking to crowds of any size, leading staff meetings, and approaching/confronting people for any reason.
- Planned and led Fort Worden's 2020 New Years' Day two-hour historical interpretive hike—approximately 70 participants.

Historical Interpretation

- Designed and fabricated a full-scale interpretive display model of a 12-inch seacoast artillery rifle for display at Battery Ash.
- Drafted and implemented multi-year plan to preserve and restore historic areas of Fort Worden's Artillery Hill.
- Drafted grant proposal for interpretive project at Fort Worden's Battery Kinzie, and facilitated extensive brush reclamation around the structure.

Computer and Web Design Experience

- Created and currently maintaining two websites on the history of the American Civil War.
- Intermediate comfort/skill in HTML and CSS coding language, from trial and error.
- Expert at Microsoft Excel
- Built a personal computer from scratch

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Education

Western Governors University Online

Accounting – 19 semester credits completed (2019-20)

Skagit Valley College Mount Vernon, Washington

Parks Law Enforcement Academy (PLEA), Criminal Justice – April 2015

Sergeant at Arms, Evergreen Squad

George Fox University Newberg, Oregon

Bachelor of Arts, *cum laude*, History – 2013

Other Experience

Research Writer, Oregon World War II Memorial – State Capitol - Salem, OR

November 2013 - June 2014

Commissioned to write theater histories of the Second World War under the direction of an academic editor and meeting criteria/pending approval of a review board. Required exceptional level of attention to detail and professional-quality academic writing inside a rigid timeline, against a hard deadline of the memorial grand opening, June 6, 2014. (Volunteered services - unpaid)

Veterans Memorial Museum – Chehalis, WA

May 2013 – May 2014

-Volunteer experience: front desk docent; worked in artifact accession room and computer database entry, inventory, and verification of contents of display cases; updated training manual and museum audio tour; assisted with creation of two new weapons displays.

Personal Research – Veterans of the Second World War

2009—present

Formally interviewed seven veterans of the Second World War from my hometown.

-Made full-transcription of audio, added historical annotation, and provided copies to the families and local museum.

-Published their stories independently in a 2011 book – *Voices of the Veterans: Conversations with Veterans of the Second World War*.

-Additionally, published author of Second World War history articles in local newspaper and the Oregon WWII Memorial.

Personal Research – American Civil War

2019—present

Extensive research on Civil War Federal artillery. Authored an article on Lieutenant Alanson Randol's Battery E & G, 1st U.S. Artillery at the Battle of Glendale, June 30, 1862. Currently creating a database of Federal artillery officers between 1821-1901.

(www.historyradar.wordpress.com)

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References

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Bert Miller

School Administrator (Retired)
Fort Worden Campground Host, 15+ years
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M'Lee Barlow

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Co-worker/Patrol Partner, 2015-2020
206.999.9540

Bob Kabel

Civil Engineer, Los Angeles County (Retired)
Close friend and mentor (age 99)
(Personal Reference)
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