

HASSAN EL OUDM

Address: Hay Al Maghreb Al Arabi Sect 1 N° 92 Temara

Phone: (+212) 664831320

Email: Hassan.mar.rt@gmail.com



Technician and Technical Expert Automotive

PROFESSIONAL SUMMARY: Dependable and skilled in diagnosis, electronic embedded and electricity automotive, legally experienced for close five years, and six years of experiment independently, excellent at focusing, adept at predicting and preventing potential future vehicle electrical problems and also legally experienced as a car crash expert for close 7 months.

EDUCATION:

2015/2016: University of Sciences Mohamed V Rabat: specialized higher university diploma in Mechatronics.

2013/2014: American institute Temara: English Language Diploma

2010/2012: ISTA Kenitra: Specialized technician diploma in Diagnosis and electronic embedded automotive.

2009: Secondary School Allaymoune Rabat: High school degree in sciences and mechanical technologies.

EXPERIENCE:

12/2019 to 06/2020: Car Crash Technical Expert at VEOSMART COMPANY.

- Analyzed the cars crash situations after receiving the photos of the body-mechanical-electrical damages from our operators, the accident reports from the insurance company and the repair estimates from the auto body shops.
- Disapproved all the irrelevant auto parts to the accident in the repair estimate.
- Signed and sent the agreement of the repair estimates to the insurance company by Email in order to allow the auto body shops begins the repair of the concerned car.
- Analyzed all the costumer's problems professionally and explained to them any disapproved auto part technically from the repair estimate.
- Transacted carefully with all the electronic en electric damages relevant to the accident by analyzing the diagnosis reports.
- Verified the vehicle after analyzed the received photos after the repair with the replaced auto parts.
- Implemented and sent the report to the insurance company in order to reimburse the clients.

02/2019 To 08/2019: EE Endurance validation Technician at SECULAR TECHNOLOGIES.

- Diagnosed and analyzed all electrical, electronic Peugeot Citroen's Prototype errors by DiagAlyser and Canalyzer Victor.
- Implemented technical report of each problem proposing some solutions in order that those errors won't produce again.

03/2015 to 07/2018: Technician of Diagnosis and Electricity Auto at Fiat Chrysler Dealer.

- Checked for and repair malfunctioning car electrical components.
- Installed entertainment systems satellite navigation and other new automotive accessories.
- Diagnosed all electrical and electronic errors by diagnosis tools and repaired them in safety control air conditioning and lighting systems
- Re-tested car electrical system to verify success of repairs.
- Updated all electronic control units in cars and upheld all safety and health procedures during repair process. Managed all warranty services.
- Explained vehicle electrical and electronic problems to costumers clearly and accurately.

ADDITIONAL INFORMATION:

- Languages : Arabic (Native language) - English (good level) - French (good level)
- 2010: driver's license category B.
- Highlights : superb diagnostic and repair skills - preventative maintenance knowledge - electrical system proficiency - superior customer satisfaction - masterful in using all kind of diagnostic tools.

