

# Jasmine Watson

Winlock, WA 98596

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5412409039

#readytowork

Authorized to work in the US for any employer

## Work Experience

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### **Counter Sales**

B&R Auto Wrecking - Chehalis, WA

July 2021 to Present

### **Quality Control**

Keystone RV - Pendleton, OR

June 2021 to July 2021

### **Front Desk Receptionist**

Wildhorse Resort and Casino - Pendleton, OR

May 2021 to June 2021

### **Customer Service Associate**

Walmart - Pendleton, OR

January 2021 to April 2021

### **Rewards desk member**

Lucky Eagle Casino & Hotel - Rochester, WA

March 2020 to August 2020

Set up rewards cards

Cash out jackpots

Cash out chips

Card and cash transactions

### **Office and kitchen aide**

Village Concepts - Chehalis, WA

October 2019 to March 2020

In the kitchen I help set up the dining hall for breakfast lunch and or dinner.

Do dishes

Aid in getting residents there meals

In the office

Cleaning thru out the building

Laundry

Assisting residents if needed

Taking meal trays

Answering phones

## **Maintenance**

Walmart - Chehalis, WA

September 2019 to October 2019

Cleaning and making sure the store is safe from hazards

## **Call Representative**

Sykes - Malvern, AR

April 2019 to July 2019

Assist AT&T customers with technical issues

Setting up accounts

Adding features and plans to account

Credit card payments

Setting up orders to ship

Providing the best customer service possible

## **Security Guard**

Wildhorse Resort and Casino - Pendleton, OR

December 2018 to March 2019

Making sure the gaming floor is secure and guests are safe. Following protocol

Responding to medicals

## **Retail Associate**

Sprint - Pendleton, OR

June 2018 to August 2018

Making sure customer receives best customer service possible

Handling customer accounts

Credit card/cash payments

## **Security Officer**

Wildhorse Resort and Casino - Pendleton, OR

January 2018 to April 2018

Making sure the gaming floor is secure and guests are safe.

Following protocol

## **Food Supervisor**

Magic Springs Theme and Waterpark - Hot Springs, AR

May 2017 to August 2017

Handling Cash and card Transactions

Handline Customer complaints and questions

Refunds and returns

Telling staff which stand they are at Deep cleaning stands

## **Food Server**

Great Wolf Lodge - Centralia, WA

April 2016 to May 2016

Taking customers orders  
answering phones for reservations  
making sure customers receive the best customer service  
Handling cash and credit card transactions  
cleaning off tables

### **Cashier/Customer Service**

Love's Travel Stops & Country Stores - Napavine, WA  
March 2016 to April 2016

handling card and credit transactions  
making sure the sales floor is neat and organized  
stocking shelves  
Organizing cooler  
making sure customers receive excellent customer service

Server/Cashier  
Server/Cashier

### **Server**

Oaklawn Jockey Club - Hot Springs, AR  
January 2016 to March 2016

Taking customers orders  
answering phone for reservations  
handling card and cash transactions  
making sure customers are happy with there service  
Cleaning up  
serving drinks

### **Customer Service Representative**

Accent/Startek - Hot Springs, AR  
August 2014 to May 2015

Answering phone calls  
providing excellent customer service  
handling credit card numbers and bank account numbers  
writing notes on customers accounts  
handling technical and billing issues

### **Cashier/Customer Service**

Lowe's Home Improvent - Hot Springs, AR  
July 2012 to February 2013

Handling Returns  
pushing back pallets  
Handling Cash and card transactions  
providing excellent customer service  
Answering guest phone calls  
Helping load customers vehicles

## **Cashier/Customer Service**

Walmart - Hot Springs, AR  
October 2010 to May 2012

Pushing back returns  
handling cash and card transactions  
Making sure all customers receive excellent customer service  
Keeping the front end neat and clean

## Education

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### **High school or equivalent**

Richland High School - Richland, WA  
August 2005 to May 2009

## Skills

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- Basic Math
- Guest Services
- Cash Handling
- 10 Key Calculator
- Phone Etiquette
- Excel
- Microsoft Office
- Powerpoint
- Microsoft Word
- Computer Skills
- Typing
- Data Entry
- Kitchen Experience
- Laundry
- Security
- POS

## Certifications and Licenses

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### **First Aid Certification**

## Assessments

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### **Personality: Hard-Working — Expert**

August 2019

Measures a candidate's tendency to be rule-abiding, well-organized, hard-working, confident, and think before acting.

Full results: [Expert](#)

### **Reliability — Highly Proficient**

May 2019

Measures a candidate's tendency to be dependable and come to work.

Full results: [Highly Proficient](#)

### **Attention to Detail — Completed**

May 2019

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Completed](#)

### **Customer Focus & Orientation — Proficient**

April 2019

Measures a candidate's ability to respond to customer situations with sensitivity.

Full results: [Proficient](#)

### **Sales Skills: Influence & Negotiation — Proficient**

March 2019

Using influence and negotiation techniques to engage with and persuade customers.

Full results: [Proficient](#)

### **Customer Focus & Orientation — Highly Proficient**

April 2019

Measures a candidate's ability to respond to customer situations with sensitivity.

Full results: [Highly Proficient](#)

### **Work Style: Conscientiousness — Highly Proficient**

February 2020

Tendency to be well-organized, rule-abiding, and hard-working.

Full results: [Highly Proficient](#)

### **Security Guard Skills — Highly Proficient**

November 2020

Assessing risks, enforcing security standards, and handling complaints

Full results: [Highly Proficient](#)

### **Cashier Skills — Highly Proficient**

June 2020

Counting cash, processing transactions, following written procedures, and attending to details.

Full results: [Highly Proficient](#)

### **Filing & organization — Highly Proficient**

March 2021

Arranging and managing information or materials using a set of rules

Full results: [Highly Proficient](#)

### **Customer focus & orientation — Proficient**

July 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

### **Verbal communication — Proficient**

February 2020

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

### Additional Information

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I do have my driver's license