
TERRENCE HOFFERBER

Toledo, WA 98591 ♦ (360) 916-6507 ♦ thoffwa@yahoo.com

PROFESSIONAL SUMMARY

Experienced jack of all trades, with over 40 years of workforce experience. Excellent reputation for resolving problems, providing customer satisfaction, and delivering superior results for my employers. Loyal and dedicated, giving 100% to every task.

SKILLS

- Troubleshooting technical issues
- Strong mechanical abilities
- Excellent attention to detail
- Great people skills
- Capable welder/fabricator
- Autobody repair and paint
- Large equipment operation
- Low voltage/110/220 wiring

WORK HISTORY

Regional Technical Specialist, 06/2001 to 05/2020

KaVo Kerr – Alpharetta, GA

Maintained regional support for sales team, and dealer partners. Trained dealer technicians on installation and proper maintenance of dental operatory equipment, as well as 2D and 3D X-ray equipment. Worked with customers to understand needs and provide service. Trained dental staff on proper use and care of equipment. Direct installation of equipment to schools and government. Troubleshoot customer issues, identifying problems and worked with KaVo management to resolve issues. Built and installed dental operatory cabinetry, lab equipment, patient chairs and lighting.

Mechanic and Laborer, 04/2000 to 06/2001

Bayside Services – Bellingham, WA

Main mechanic, performing any and all repair and maintenance on company equipment. Operated street sweepers, water trucks, vactors and snow plows. Utilized my welding skills to repair and/or modify equipment.

Mainframe Operations Lead, 03/1980 to 03/2000

Boeing – Seattle, WA

Maintained 3 top secret security clearances with the Department of Defense, for working on classified Boeing military projects. Held lead position over 2 data centers, maintaining day to day operations of mainframes, performed daily back ups, handled employee issues and communicated with supervisors any maintenance and/or employee issues. Ran computerized drafting tables, drawing blueprints digitally created by Engineers.

EDUCATION

Hydraulics, 05/1977

Occupational Skills Center - Des Moines, WA

High School Diploma

Decator Highschool - Federal Way, WA