

# BILL SWANN

109 Easy St, Rainier, WA 987576 | H: 360-446-5177 | C: 206-755-1204 | swanny@swannysfishing.com

## SUMMARY

Plant Supervisor experienced in overseeing training and development of cross-functional teams, daily production levels, work assignments and scheduling.

## HIGHLIGHTS

- Materials handling training
- Operation records maintenance
- Quality control
- Self-motivated
- Logistics coordinator
- Operations management
- Team leadership
- Strategic planning

## ACCOMPLISHMENTS

Oversaw team of 3 purchasing professionals.  
Identified and acquired 7 high-value new clients for the company. Spearheaded an employee engagement program, resulting in a 82% decrease in annual employee turnover. Boosted customer satisfaction ratings by 87% in under 11 months.

## WORK EXPERIENCE

- 12/2006 to 07/2016      Operations Director/Logistics Coordinator  
Jake's Alaska — Rainier, WA  
Monitored project schedules for 6-10 projects at a time. Developed and shared best practices across the company, including per ordering of bulk supplies. Increased productivity by 72% while simultaneously reducing head count by 40%. Recruited, hired and trained 17 new employees for Alaska Bush operations. and Boosted company efficiency through technology upgrades and process improvements such as Staying up to date on latest technology.
- 03/2001 to 06/2005      Paint Supervisor  
AOE Rail Services — Tenino, WA  
Completed an average of 1.5 painting jobs per 30 day period. Coordinated and completed ongoing routine painting of the exterior and interior of the trains. Mixed paints and solutions and monitored temperatures. Monitored paint supplies and properly and safely recycled old paint. Completed and filed daily work slips to document progress. Maintained a thorough inventory of paint equipment and supplies. Collaborated with 4 other team members to meet strict project completion deadlines.
- 10/1997 to 03/2001      Union Carpenter  
Turner Co — Seattle, WA  
Directed the general contractor on required mock-up preparation. Educated general contractor personnel on the quality standards throughout the construction process. Reviewed and investigated Proposed Change Order Requests (PCOR). Assigned projects and tasks to employees based on their

competencies and specialties. Performed construction site pre-inspections and coordinated post-construction audits. Built and disassembled scaffolds, bracing and barricades. Assisted skilled workers with construction projects in all phases of rough and finish carpentry.

EDUCATION

1986	General Centralia Community Colledge — Centralia, WA, USA
1997	Custom Paint Lake WA Votech — Bellevue, WA, USA
1983	GED W.F.West — Chehalis, WA, USA